

# Payment Gateway "e- Commerce Connect Gateway"

# **Communication Interface**

# E-shop administrator Guide

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#### **1.General positions**

During the phase of a card's purchasing capacity verification, an interaction of an E-shop with a payment gateway is performed at the end of a so-called "checkout" process. For this phase, as a general rule, it is typical that a customer has already identified a list of purchases and services, their costs, delivery terms etc. and has agreed to make a payment with a credit card. At this moment, the main task of the E-shop is to redirect the customer to a secure page of a payment server as well as to transmit all necessary transaction data via a redirection line.



After the redirection to the gateway's secure page is completed, interaction with the customer is implemented through a secure https protocol. For this purpose, the payment gateway is provided with a SSL-certificate issued by a certified agency (for example, the "VeriSign" agency). However, for the purpose of shop authentication and in order to protect data from modifications during the redirection process, all critical data is protected using MAC (Message Authentication Code).

For the interaction with the gateway, E-shop's software has to have the following pages:

- 1. Page with prepared values for a request transfer to the payment gateway.
- 2. Page (SUCCESS\_URL) for redirection of user's browser in case of a successful transaction. Processing results are transmitted in response parameters.
- 3. Page (**FAILURE\_URL**) for redirection of user's browser in case of an unsuccessful transaction. Processing results are transmitted in response parameters.
- 4. Page (**NOTIFY\_URL**) for a transfer of transaction results from the gateway directly to the E-shop (optional).

If page 4 is not used, all processing results are transferred through the browser's page to the E-shop's address (pages 2, 3). Deployment of this page makes it possible to transfer transaction results directly to the Merchant from the gateway. Thereby, it allows raising a security level – the Merchant relies on the connection from the gateway's side (the address of such source is fixed), as opposed to the customer's browser. In addition, after such approval, during the customer redirection (p. 2, 3), in the response parameters, only uncritical portion of processing results is transferred, thus ensuring the concealment of the most critical data from the customer.

Some software uses dynamic elements for URL formation. Usually, this happens when either server software or a browser do not support or switch off cookies support system. In this case, the Merchant should provide a URL formation scheme.

# **2.Step-by Step Guide for Merchants**

The Merchant (the owner of the E-shop) downloads and fills out a registration form. It can be found at http://ecommerce.upc.ua/site/docs.html. Forms once filled out shall be sent to <u>ec@upc.ua</u>.

After some time, an e-mail of the following content containing Merchant's login and password will be received from UPC:

Good time of the day,

Data for testing: EUTELNET.COM MerchantID= 1755637 TerminalID= E7883657

Merchant interface: <u>https://ecg.test.upc.ua/go/merchant/</u>Login/Password: 1755637/1755637

Gateway address: <u>https://ecg.test.upc.ua/go/enter</u>

*Sever certificate: In the attachment. All necessary documentation can be found here: (See attached file: shop\_gateway\_interface\_eng.doc)* 

It is necessary for you to send us a Merchant certificate (file named 1755637.crt)

In the batch.7z archive, please find documents and examples of key and signature generations.

📜 batch.rar - WinRAR					
Файл Команды Операции Избранное Параме	тры Справка				
Добавить Извлечь Тест Просмотр Уд	<b>))</b> алить Найти	Мастер Ин	формация Вирусы	Комментарий За	ащита SFX
📗 🗈 📄 batch.rar\batch - RAR архив, размер и	сходных файлов	76 388 байт			
Имя 🔺	Размер	Сжат	Тип	Изменён	CRC32
<b>W</b>			Папка с файлами		
G check_signature.bat *	132	112	Пакетный файл Wi	27.03.2007 22:30	017511C7
Config.dat *	326	256	Файл "DAT"	23.03.2007 18:01	35AFC420
Create_signature.bat *	104	96	Пакетный файл Wi	27.03.2007 21:15	8C9C8B0A
datafile *	52	48	Файл	27.03.2007 22:33	65372021
from_gateway *	79	80	Файл	27.03.2007 11:36	C5F7E6D1
readme.doc *	41 472	7 648	Документ Microsof	25.04.2007 18:14	0247F759
Preadme_transl.doc *	33 792	5 744	Документ Microsof	17.04.2007 12:06	BC59B8E3
🚳 run.bat *	159	128	Пакетный файл Wi	27.03.2007 15:38	73CB3315
test-server.pub *	272	240	Документ Microsof	26.03.2007 13:07	0AB4941F

The Merchant shall follow the link <u>https://ecg.test.upc.ua/go/merchant/</u> and change the password on the profile page:

eCommerc	eConnect		
2020-02-24	4 11:20:45 EET		
MENU		Profile	_
Profile Terminals		Login	igor
Transactions		First name	not entered yet
Error codes Stop List		Last name	not entered yet
Invoicing		City	Kyiv
		E-mail	not entered yet@
		Phone number	
		Address	
		Update	Reset
		Change pass	word
		Current	
		password	
		Password	
		Re:Password	
		Update	Reset

On the "Terminal" page, the Merchant shall select website and indicate the URL for the pages with a successful and unsuccessful transactions:

🗲 🎴 JSC Ukrainian Processing Cen	(UA) https://secure.upc.ua/ecgtest/merchant/do?action	on=terminalGet&merchantId=1819
Visa Online		
@eCommerceC	onnect	
January 23, 201	13 3:36:47 PM	
MENU	Terminal data	
rofile Terminals	Merchant ID	1752845
ransactions	Terminal ID	E7880845
rror codes Stop List	Merchant	hbs-ukraine.com
	Settlement time	-AUTO - AUTO - (hh:mm)
	Number of attempts to enter card	5 🕶
	Success URL ( SUCCESS_URL )	http://b2e-serg.611.qa.loc/UI_NET/Booking/PaymentResponse.asp>
	Failure URL ( FAILURE_URL )	http://b2e-serg.611.qa.loc/UI_NET/Booking/PaymentResponse.asp>
	Notify URL ( NOTIFY_URL )	
	Revers transaction on unsuccessful notification (NOTIFY_URL)	No 🔻
	E-Mail	volkov@elegant-travel.com.ua
	To accept cards put into Stop-list by other merchants	Yes 🔻
	Update	Reset

It is also necessary to generate and send us a certificate (it should contain public and private keys)

# **3.Key Generation**

#### OpenSSL Setup

Prior to proceeding, it is necessary to download Win32 OpenSSL which can be found at: <a href="https://www.openssl.org/source/">https://www.openssl.org/source/</a>

After the software is set up, it is important to enter a variable Path for a bin catalogue.

1. In system variables:

Variable PATH  $\rightarrow$  "Change"

Put a semicolon at the end of the line and enter a pathway to the bin folder: c:\OpenSSL\bin

For the next step, in the console, open the batch folder and run run.bat (one of the attachments in the email received from UPC)

2. The command can be performed for example in FAR. For this, place the cursor on run.bat file, press Ctrl Enter and add MERCHANT ID with a space

#### Key Generation

Key generation and exchange is performed after the Merchant sends a request for registration and receives E-shop attributes via Internet (that includes a Merchant ID)

Prior to key generation, it is necessary to edit the file config.dat according to the data of the E-shop. Config.dat data shall not strictly correspond with the data in the request; such data is used for neither signature generation nor signature verification and is only used for an identification of a certificate file.

[ req ] prompt distinguished_name	= no = req_distinguished_name
[ req_distinguished_nam #Страна CN=UA	e ]
#Область ST=Kievskaya	
#Город L=Kiev	
#Название организации О=ирс.ua	
#Название отделения OU=ECOMMERCE	
#Имя для сертификата (B CN=SERGEI	аше имя)
#Email организации emailAddress=5.Sichnoy@	upc.ua

PrJC "Ukrainian processing center" Run.bat command with the MerchanID parameter (e.g. run.bat 1770000) generates three files:

1770000.pem – private key 1770000.pub – public key 1770000.crt – certificate

Now, it is necessary to send the file 1753019.crt to ec@upc.ua and wait for a response from UPC. As a response, we send an answer informing you that the certificate has been loaded.

On a server, the Merchant is required to have at least the following:

1. test-server.cert – file sent by UPC in the registration confirmation e-mail (is used for a response verification)

2. pem – file (private key) generated by the Merchant (is used for the signature of delivered data)

#### **Signature Generation**

Signature is generated based on two files: \*.pem and datafile. Datafile contains data (fields), for which the signature is generated.

Note that the fields sequence should be kept, otherwise the request will be rejected with 405 code (Signature is invalid).

The fields are recorded in datafile in the following sequence (this sequence should also be followed for software implementation):

• *MerchantId;TerminalId;PurchaseTime;OrderId,Delay;CurrencyId,AltCurrencyId;Amount,AltAm* ount;SessionData(SD);

The number of ; signs should remain the same. If a field is missing, ;; should be used. For example, SessionData(SD) field is missing, thus datafile will be as follows:

• *MerchantId;TerminalId;PurchaseTime;OrderId,Delay;CurrencyId,AltCurrencyId;Amount,AltAm ount;;* 

In case of Delay, AltCurrency or AltAmount fields are missing, comma is omitted before these fields. For example:

0 *MerchantId;TerminalId;PurchaseTime;OrderId;CurrencyId,AltCurrencyId;Amount,AltAmount;;* 

MerchantId; TerminalId; PurchaseTime; OrderId, Delay; CurrencyId; Amount;;

• *MerchantId;TerminalId;PurchaseTime;OrderId;CurrencyId;Amount;*;

For a correct signature generation, the datafile should not contain any extra symbols (spaces, returns, line breaks). The datafile has to be checked for unnecessary symbols in a HEX or FAR editor (F3, F4). The data should be arranged likewise in case of a software-based signature processing.

For the signature generation, create\_signature.bat should be launched with a \*.pem value, e.g., create\_signature.bat 1770000.pem. As a result, two files will be updated or created: signature.bin (a signature) and signature (a base64-encoded signature). Signature file data is sent in the request as a signature. (Note: in the request, you cannot enter a field name in the lower case, i.e., field named "merchantid" will not be registered as correct).

Note: Signature generation (code)

Please see examples at the end of the document.

If the transaction is successful, the script will return "good" which means that the payment was successful.

Note:

It is important to keep a \$data variable correct. It is generated the following way:

# *MerchantId;TerminalId;PurchaseTime;OrderId,Delay;Xid;CurrencyId,AltCurrencyId;Amount,AltAmount;SessionData;TranCode;ApprovalCode;*

The rules are the same as for Delay, AltCurrencyId, AltAmount fields – the comma is deleted in front of them. If in the request to the gateway is present field Ref3, it shall be included in signature creation. For example:

MerchantId;TerminalId;PurchaseTime;OrderId;CurrencyId;Amount;SessionData(SD);Ref3;

#### **Request for refund/reversal (signature generation)**

If there is a request to refund/reversal the data shall be added with the following fields: ApprovalCode, RRN. In case when the request contains fields RefundAmount and/or Ref3, these fields shall be included in the signature, please see an example datafile using all fields:

*MerchantId;TerminalId;PurchaseTime;OrderId;CurrencyId;Amount;SessionData(SD);ApprovalCode* ;*RRN;RefundAmount;Ref3;* 

If the optional field (RefundAmount or Ref3) is missing, this field shall be not included. Example:

*MerchantId;TerminalId;PurchaseTime;OrderId;CurrencyId;Amount;SessionData(SD);ApprovalCode* ;*RRN;Ref3*;

MerchantId;TerminalId;PurchaseTime;OrderId;CurrencyId;Amount;SessionData(SD);ApprovalCode ;RRN;RefundAmount;

*MerchantId;TerminalId;PurchaseTime;OrderId;CurrencyId;Amount;SessionData(SD);ApprovalCode* ;*RRN*;

For correct signature creation datafile shall not contain extra characters (spaces, new line characters, characters of return to the beginning of the line). Shall be checked that there are no extra symbols in HEX sditor or in FARe (F3, F4). In the same way this data shall be present during program implementation of the signature.

To create the signature please un create\_signature.bat with parameter \*.pem.

For example, create\_signature.bat 1770000.pem.

As a result two files will be updated or created: signature.bin (signature) and signature (signature in code base64). Data in file signature shall be sent in request as a signature. (Important. In the request the name of the fields cannot be input in lowercase, so field with name merchantid is not considered as one).

## Signature Verification

The fields should be entered into the from\_gateway file for gateway data signature verification in the following order:

*MerchantId;TerminalId;PurchaseTime;OrderId,Delay;Xid;CurrencyId,AltCurrencyId;Amount,AltAmount;Session Data;TranCode;ApprovalCode;* 

All requirements from the previous item are also obligatory for from\_gateway generation.

Gateway data signature should be placed into a signature file for verification.

Note that the number of significant symbols in one line of the signature file should not exceed 64 (the length of the line).

Launch check\_signature.bat to verify the signature.

MerchantId; TerminalId; PurchaseTime; OrderId, Delay; Xid; CurrencyId, AltCurrencyId; Amount, AltAmount; Session Data; TranCode; ApprovalCode;

# 4.Data transmitted by the Merchant

The E-shop has to transfer a number of parameters when passing to a secure page of the gateway. Such parameters are indicated in the following Table 1:

Table 1							
Parameter	Structure	Format	Description of the parameter	Additional comments			
Version	F	n4	Version of the interface SG	Version of the interface protocol. Current version is 0001. This is a help parameter for the handler of the gateway incoming data. It is used to choose a better option for data processing.			
MerchantID	L	an15	Merchant identifier	Assigned by processing bank.			
TerminalID	F	an8	Terminal identifier	//			
TotalAmount	F	n12	Purchase amount	In the smallest currency units (kopecks, cents)			
Currency	F	n3	Currency	Under the agreement with the processing bank.			
AltCurrency	F	n3	Alternative currency	Optional parameter Is used in case the shop wants to indicate the payment amount in a different currency.			
AltTotalAmount (O)	F	N112	Order amount (alternative currency)	Optional parameter In the smallest currency units (kopecks, cents)			

				PrJC "Ukrainian processing center"
PurchaseTime	F	n12	Time of the purchase in MMddhhmmss format	yy - year MM - month in year dd - day in month HH - hour in day (0-23) mm - minute in hour ss - second in minute Z - time zone (RFC 822) Формат зоны - [+ -] Hours Minutes Example +0300, -0200 If a zone is not indicated in the parameters, it is considered to be same as the gateway's
Locale	F	a2	Language of the interface ( en, ru, uk)	Language of the interface of the secure gateway page.
OrderID	L	ans20	Number of the order up to 20 byte in length	The value of the XID is determined based on the OrderID. If the OrderID can not be used, one should use the XID parameter.
SD (O)	Var	an99	Session Data – session's data	Auxiliary parameter which can be used by the e-shop in order to administer users' sessions.
PurchaseDesc (O)	L	ans125	Brief description of the purchase	Optional parameter stipulated by the 3-D Secure specification.
Signature	Var	an40	MAC-code value	The length of the parameter depends on the chosen scheme of MAC-code calculation.
Delay	F	N1	Preauthorization payment identifier	For preauthorization, the value should be equal to "1" otherwise 0 or empty
Ref3 (O)	L	Ans 1 150		

Annotation:

- A. Structure description
  - F full field
  - L left justified
  - R right justified
  - S filled with spaces
  - Z filled with zeroes
  - Var -variable length field

#### B. Format description

n-numeric decimal digit, value 0..9,

an - alphabetic or numeric character, value 0..9 or A..Z or ...z,

ans - alphabetic, numeric or special character,

PrJC "Ukrainian processing center" Note: AltTotalAmount, AltCurrency parameters are defined if the merchant needs to indicate the payment amount in a currency which is different from the currency in the agreement with the acquiring bank. At the same time, 4 parameters have to be sent to the gateway:

TotalAmount, Currency – amount and currency according to the terms and conditions of the agreement Please keep in mind that a transaction will be performed according to the TotalAmount, Currency parameters. The Merchant is responsible for matching the total amount between two different currencies (correct calculations according to the exchange rate). AltTotalAmount, AltCurrency – total amount and currency indicated for a payment at the shop. Currency codes: 643 Russian Ruble, 840 United States Dollar, 978 Euro, 980 Ukrainian Hryvnia

These parameters are transferred to the gateway's page in a certain HTML-format using the HTTPS/POST method for a further input of the payment card details by the customer (cardholder).

#### Example:

```
<form method="POST" action="https://ecg.test.upc.ua/go/enter">
<input type="hidden" value="1"name="Version">
<input type="hidden" value="1700000" name="MerchantID">
<input type="hidden" value="E7000000" name="TerminalID">
<input type="hidden" value="E7000000" name="TotalAmount">
<input type="hidden" value="30000" name="TotalAmount">
<input type="hidden" value="30000" name="TotalAmount">
<input type="hidden" value="30000" name="TotalAmount">
<input type="hidden" value="980" name="Currency">
<input type="hidden" value="980" name="Currency">
<input type="hidden" value="10cale">
<input type="hidden" value="TotalAmount">
<input type="hidden" value="10cale">
<input type="hidden" value="SD" value="Currency">
<input type="hidden" value="TotalAmount">
<input type="hidden" value="10001" name="Currency">
<input type="hidden" value="SD" value="Sdfhsdfsdfn3432n4jn23j4">
<input type="hidden" value="131222155090" name="PurchaseTime">
<input type="hidden" value="tran_test" name="PurchaseDesc">
<input type="hidden" value="tran_test" name="PurchaseDesc">
<input type="hidden" name="Signature" value=".....">
<input type="submit">
</form>
```

Later on, at the gateway's page, received data is supplemented with the Card Number, ExpYear, ExpMonth, CVV2, and Card Type. Prior to that, the gateway performs a sequence of verifications (the existence of registration parameters of the Merchant in the database, correspondence of the currency to a registered value, authorization limit of the Merchant, verification of the electronic signature).

After that, the gateway provides the customer's browser with the page to input the payment card details. At the same time, the buyer can indicate the card type (with a condition that the Merchant accepts the card type). Also, the customer can input a CVV2 code (for MEASTRO cards, this function is not supported).

At the next stage, the request processing is performed using either a 3D-Secure or standard scheme (Ecommerce channel encryption), depending on the parameters of the bank that provides services.

#### **5.Back-off of the authorization request processing results to the e-shop**

Processing results (transaction results) can be transferred in two ways:

• forwarding of the results to NOTIFY\_URL address and redirection of the customer's browser to the page "successful/ unsuccessful"

• forwarding of the results through the customer's browser to the page "successful/unsuccessful"

In the first case, the processing results are transferred from the gateway to the E-shop's page using the HTTP/HTTPS POST method. Under such conditions, a level of additional security can be achieved for the E-shop through limiting access to a particular URL to the gateway requests only.

The gateway at the session might receive a confirmation of the E-shop notification concerning the state and parameters of a performed transaction. One of the advantages is that no parameters of the reverse transaction will be at the customer's browser page

A list of response parameters to the E-shop website (see Table 2)

Parameter	Format	Description of the parameter	Additional comments
MerchantID	an15	Merchant identifier	Is similar to the data in the authorization request
TerminalID	an8	Terminal identifier	
TotalAmount	n12	Purchase amount	
Currency	n3	Currency	
PurchaseTime	n12	Time of the purchase request (YYMMDDhhmmss)	
OrderID	ans20	Order ID	
XID	ans28	Transaction identifier (number of the order augmented up to 20 byte)	
SD	an 99	Session Data	
ApprovalCode	n6	Host authorization code	
Rrn	n10	Retrieval Reference Number	Unique transaction number in the authorization and settlement system of the servicing bank
ProxyPan	N1319	Lust 4 digits of the card number	PAN value (four lust digits) with the additional zeroes in front for the PAN length
TranCode	n3	Code of the transaction completion	
Signature	an40	MAC-code value for the chosen scheme of the gateway/e-shop intercommunication	Parameter length depends on the chosen scheme of the MAC-code calculation

Table 2

After the given session of the gateway with the E-shop host is finished, a final forwarding of the browser takes place. It looks like "approved"/"rejected" transaction. A minimum number of parameters are transferred such as: OrderID, TranCode and SD.

Addresses of the E-shop's Web Pages retrieved by the gateway from its Data Base, i.e. have to be provided by the Merchant beforehand – at the stage of registration.

In the second case, the processing results are transferred through the browser's page, where a corresponding form is transmitted to the Merchant's website address to the page "successful/unsuccessful". The

PrJC "Ukrainian processing center" operation of the form initiation is performed by Java Script. If implementation of this language is not possible, the message about a necessity to manually confirm a form of sending is displayed.

For connecting the customer with a corresponding E-shop's session, the purchase SD (Session Data) parameter is used, which is transferred through the customer's browser in the process of a backward redirection.

*Example*:

<INPUT TYPE="HIDDEN" NAME="SD" VALUE="584sds565hgj76GGjh6756248">

# 6. Request for refund/reversal from the Merchant

Request for refund/reversal shall be performed for authorization transaction only. To perform reversal the shop shall send the request to the gateway. It can be performed via sending POST request to the gateway page with parameters states in Table 3:

Tabl	~ ?
1 2010	e
I UUI	0.0

Parameter	Structure	Format	Parameter name (purpose)	Additional comment
MerchantID	L	an15	Merchant ID	Assigned by the bank acquirer
TerminalID	F	an8	Terminal ID	//
TotalAmount	F	N112	Amount of the request	Shall be indicated in small currency units (cents)
Currency	F	n3	Currency	Defined in agreement with bank acquirer
PurchaseTime	F	n1217	Time of the request in format yyMMddHHmmss or yyMMddHHmmssZ	
OrderID	L	Ans20	Order number with length up to 20 bytes	
ApprovalCode	F	An6	Host authorization code	
Rrn	F	n12	Retrieval Reference Number	Unique transaction number in authorization system and settlement of the bank acquirer
SD (O)	Var	an99	Session Data – Session data	An auxiliary parameter, that can be used by the trade system to manage user sessions

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				PrJC "Ukrainian processin	g center"
Parameter	Structure	Format	Parameter name (purpose)	Additional	
				comment	
Signature	Var	Depend on the scheme	MAC-code or signature meaning	Length of the parameter depends on the selected calculation scheme	
Ref3 (O)	L	ans1 150			

Gateway creates reply as a text page with parameters (see Table 4):

Table 4

Parameter	Format	Parameter name (purpose)	Additional comment
TranCode	N3	Transaction completion code	Please refer to table 6
MerchantID	an15	MerchantID	
TerminalID	an8	Идентификатор терминала	//
CardType	an4	TerminalID	VISA – Visa MAST – MasterCard MAES - Maestro
ERROR (0)	ans	Contains brief information about error	Is optional and is formed only when error occurs during request processing

The reversal is considered as successful if TranCode field meaning = "000"

Example:

<html>

<body>

- <form method='POST' action="https://ecg.test.upc.ua/go/repayment">
- <input type='hidden' name='MerchantID' value='1752493'/>
- <input type='hidden' name='TerminalID' value=' E7880293' />
- <input type='hidden' name='OrderID' value='PAY160601124534' />
- <input type='hidden' name='Currency' value='980' />
- <input type='hidden' name='TotalAmount' value='12550' />
- <input type='hidden' name='PurchaseTime' value='160601124534' />
- <input type='hidden' name='ApprovalCode' value='123456' />
- <input type='hidden' name='RRN' value='2222222222' />
- <input type='hidden' name='RefundAmount' value='12000' />

```
<input type='hidden' name='Signature' value='45F345Fafde4455445Gvb550' />
```

<input type='submit' value='go'>

```
</form>
```

```
</body> <html>
```

# 7. NOTIFY\_URL

A successful and guaranteed redirection of the browser with payment results parameters is a necessary condition for receiving the payment at the e-shop. In some cases, however, it can fail due to the following situations:

1) browser failure, computer freezing;

- 2) inadequate user actions at the time of a response delivery;
- 3) loss of connection with an Internet provider
- 4) incorrect work of a browser with setup security parameters which can effect browser's performance.

There can be a situation when the card payment was made but the result was not delivered to the shop. At the same time, an investigation between a purchaser and shop is initiated in order to eliminate the payment amount blocking and either set up the transaction as "Paid" or perform a return. In such cases, it is recommended for a shop to implement a scheme with a response delivery from the gateway.

The payment gateway initiates a message delivery. For the testing server, the message shall be sent from the IP address - 195.85.198.16, for production - 195.85.198.15. The results are forwarded using HTTP/HTTPS POST from the gateway to the E-shop's page (80/443 ports).

Notify request message: PurchaseTime = '090929152500' ProxyPan = '499999\*\*\*\*\*\*0011' Currency = '980' ApprovalCode = '11111' MerchantID = '1752493' OrderID = '11111111111111111' Signature = test' Rrn = '222222222' XID = '33333-444444' Email = 's.sich@upc.ua' SD = '24ee6084a5343e3d' TranCode = '000' TerminaIID = 'E7880293' TotalAmount = '500'

The shop returns an answer in the body of the processed page. Each parameter and its setting as Parameter=Setting shall be returned to a new line. Lines are separated with a line separation digit.

In the answer, additionally to the originally set parameters (TerminalID, OrderID, Currency, TotalAmount, XID, PurchaseTime), 3 new parameters are returned (see Table 5):

Table 5

Parameter	Setting	Description
Response. action	approve / reverse	Setting 'approve' means that a shop approves the purchase from its side Setting 'reverse' means that the gateway performs a rollback of a successful transaction and sets the 503 code of completion – «Transaction cancelled by the E-shop »
Response.reason	An 255	Explanation of the shop's response (optional), For example – a reason for setting Response.action.

		Creation of such field is performed on the shop's side and shall be used only for shop's needs. At UPC, it is recorded in transaction logs only
Response.forwardUrl	An 255	Setting URL to redirect the user's browser instead of SUCCESS_URL or NOTIFY_URL. Allows using dynamic links for a client's redirect.

```
echo "MerchantID="1752493"\n";
echo "TerminalID="E7880293"\n";
echo "OrderID="ID0009992"\n";
echo "Currency="980"\n";
echo "TotalAmount="980"\n";
echo "XID="33333-4444444"\n";
echo "PurchaseTime="090929152500"\n";
echo "Response.action=\n";
echo "Response.reason=\n";
echo "Response.forwardUrl=\n;
```

Also, a shop administrator can allow choosing or restricting transactions on which no delivery to NOTIFY\_URL is performed. This scheme allows an automatic accounting of systems that provide services. It uses information from the payment gateway to avoid a discrepancy of data in case the message is not delivered to NOTIFY\_URL.

00	tober 19, 2009 3:22:03 PM	Your login :sichnoy   <u>Loqout</u>
MENU	Terminal data	
Profile Ferminals	Merchant ID	1752493
Transactions	Terminal ID	E7880293
Error codes Stop List	Merchant	TEST
	Settlement time	-AUTO 🔽 -AUTO 🗶 ( hh:mm )
	Number of attempts to enter card	1 •
	Success URL ( SUCCESS_URL )	
	Failure URL ( FAILURE_URL )	
	Notify URL ( NOTIFY_URL )	http://www.test.ue/notify
	Revers transaction on unsuccessful notification (NOTIFY_URL)	Yes
	E-Mail	s.sichnoy@upc.ua
	To accept cards put into Stop-list by other merchants	Yes 💌
	Update	Reset



Such method of transferring the answer to the shop is preferable and recommended. It allows decreasing the number of incorrectly completed transaction (for example, caused by errors of user's browsers or incorrect actions). Even in case of problem situations, the E-shop will have reliable information on transaction processing results.

In such case, if the original transaction has an operation type "purchase" and a transaction code "504/This request for payment is not permitted by the gateway", a rollback is performed automatically by the payment server with a transaction code "000/Transaction is completed successfully"

Below is the logic of the answer delivery from the gateway.

@eCor	mero	ceCe	onnel	c <b>t</b>									
	October 1	9, 2009	9 3:25:02	РМ				Your login :s	sichnoy   <u>L</u>	oqout			
MENU Info Profile Terminals Transactions Error codes Stop List		Me Bar Fro	ransactii rchant T tch -	ons > Search EST Order ID Approval 7 To	results 222224 code -	45224 Operati Transac	on Type tion code						
		ID	Merchant	IP-addr	Order ID	Operation Type	Description	Time	Currency	Amount	Approval code	Transaction code	Batch
		18590	TEST	195.85.198.51	2222245224	Reversal	Tarns_2	Apr 23, 2009 11:56:34 AM	980	500	-	000 / Transaction is approved	54522
		<u>18589</u>	TEST	<u>195.85.198.51</u>	2222245224	Purchase	Tarns_2	Apr 23, 2009 11:56:32 AM	980	500	397985	504 / The payment transaction was canceled by gateway	<u>54522</u>
		Page Export	s 1 (	(2)	^	-	<u>~</u>	•	-		^		

## 8.Transaction response codes

Transaction response codes are divided into several classes and subclasses and are used to inform the Merchant about transaction results. To indicate a successful transaction, one response code is required. A major part of response codes provides generalized information about the reasons for an unsuccessful transaction to the Merchant. (see Table 6)

Table 6

Codes on basi	Comments	
Integrated response codes for	Interpretation of the codes	Response codes in the
the e-shops		message 1110
000	Successful authorization	00x
105	Do not honor by the issuing bank	100,
		103,104,105107,
116	Insufficient funds	116
111	Non-existent card	111,125,200,202
108	Lost or stolen card	208,209
101	Invalid expiration date	101,201
130	Amount limit exceeded	121,123
290	Issuer is inaccessible	905908,910
291	Technical or communicational problem	9xx (except indicated
		above)

At the end of the document you can see all the response codes. (see Table 8)

# 9.Request of transaction status on the Merchant side

To receive payment status for the Merchant it is recommended to use scheme including NOTIFY\_URL. In this case the gateway will make an attempt to deliver the results to the shop directly, not relaying on sending parameters via user browser.

Additionally shop can send the request on transaction status from its side with the following parameters

MerchantID= TerminalID= OrderID= Currency= TotalAmount= PurchaseTime=

The gateway returns text page with additional parameters -

XID= TranCode= ApprovalCode=

The transaction is considered as successful if TranCode field meaning = "000".

This mechanism of authorization results delivery is considered as optional, but can be used in case some issues occur with results delivery via cardholder browser.

Example:

```
<html>
<body>
<form method='POST' action="https://ecg.test.upc.ua/go/service/01">
<input type='hidden' name='MerchantID' value='6352045'>
<input type='hidden' name='TerminalID' value='ECI62791'>
<input type='hidden' name='OrderID' value='VHS-23684'>
<input type='hidden' name='Currency' value='980'>
<input type='hidden' name='TotalAmount' value='12550'>
<input type='hidden' name='PurchaseTime' value='031227105500'>
<input type='submit' value='go'>
</form>
</body>
<html>
```

#### **10.Preauthorisation / Postauthorisation**

The Merchant can use a type of payment called "Preauthorisation". A request is sent to the gateway, and it contains an additional parameter called **Delay.** 

The Parameter shall bear a value of "1". It is entered next to the field OrderId along with a signature entering and verification. They are separated with a comma.

This type of payment is used when the amount is reserved on the card but another amount can be settled. For example, it can be used in the hotel business to make a prepayment for a room.

The procedure is as follows:

1. The Merchant sends a request with a parameter Delay=1 and with an amount needed.

2. Cardholder has a usual procedure of payment using a 3D-Secure schema or CVC2 entering.

3. In case of a successful transaction, cardholder's funds are blocked, and a transaction is assigned a "Preauthorisation" operation type.

4. This transaction is not taken to further settlement. For the payment (transfer to the account of the Merchant), the Merchant's administrator shall choose it (Find: Type of operation=Preauthorisation, Code of transaction=Successful) and put a final sum for payment.

5. This transaction has some restrictions:

- the final amount cannot exceed 20% of the amount of the initial transaction;

- after 30 days of a "Preauthorisation" transaction, it is deleted automatically.

6. After a successful final payment, the "Preauthorisation" transaction changes to "Postauthorisation". This shows that the final payment is completed, and a new transaction for payment called "Purchase" is formed.

7. In addition to a successful "Purchase" transaction, only one "Return" operation can be performed.

Possible errors:

506 – Time of payment for "Preauthorisation" transaction is over. (more than 30 days)

507 – Payment for "Preauthorisation" transaction was made before (repeated attempt)

508 – Wrong amount for payment (value is wrong or 20% more than the initial transaction)

## **11.Example of the programs**

#### **Example in PHP :**

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
<title>Buy</title>
</head>
<body>
<?php
MerchantID = '1753019':
$TerminalID = 'E7881019';
OrderID = 19;
$PurchaseTime = date("ymdHis");
TotalAmount = 242;
CurrencyID = 980;
$data = "$MerchantID;$TerminalID;$PurchaseTime;$OrderID;$CurrencyID;$TotalAmount;;";
$fp = fopen("$MerchantID.pem", "r");
$priv_key = fread($fp, 8192);
fclose($fp);
$pkeyid = openssl_get_privatekey($priv_key);
openssl_sign( $data*, $signature, $pkeyid);
openssl free key($pkeyid);
$b64sign = base64_encode($signature);
?>
<form action="https://ecg.test.upc.ua/go/enter/" method="post" >
 <input name="Version" type="hidden" value="1" />
 <input name="MerchantID" type="hidden" value="<?php echo $MerchantID?>" />
 <input name="TerminalID" type="hidden" value="<?php echo $TerminalID?>" />
```

```
<input name="Currency" type="hidden" value="<?php echo $CurrencyID?>" />
<input name="locale" type="hidden" value="RU" />
<input name="PurchaseTime" type="hidden" value="<?php echo $PurchaseTime ?>" />
<input name="OrderID" type="hidden" value="<?php echo $OrderID?>" />
<input name="Signature" type="hidden" value="<?php echo $OrderID?>" />
Sum: <?php echo $TotalAmount?> <input type="submit"/>
</form>
```

#### \*Note

**\$data** is generated the following way: MerchantId;TerminalId;PurchaseTime;OrderId,Delay;CurrencyId,AltCurrencyId;Amount,AltAmo unt;SessionData(SD);

## **12.Tokenization service**

The service is designed to enable Merchants to create payment card digital analogue (token) on UPC side. The service will allow Non-PCIDSS merchants to store payment card digital analogue (token) and initiate transactions using this token.Cardholder enters payment data during the first purchase.After the successful payment by the cardholder with full card requisites, the Token will be assigned to this card and will be sent to the shop in the response message.



Further payments the merchant can initiate using Token. Payment by token is a debit of funds from payment card without repetitive card requisites input.



## **Subsequent transactions**

To activate Tokenization service, the merchant should send a request to  $\underline{ec@upc.ua}$  and indicate Merchant\_id. The Merchant should also notify Acquirer bank about such request.

The Acquirer bank sends the limit with the threshold amounts (concerning currencies used by the bank), in case the limit is exceeded, the request shall contain CVC (of the card for which the token has been created). The Acquirer bank can set individual limits with the threshold amounts for the merchants.

When the option is activated, the gateway creates response to the transaction with the parameters indicated in the Table 7

Parameter	Format	Parameter name (aim)	Comment
MerchantID	an15	Merchant ID	Is the same as in the authorization request
TerminalID	an8	Terminal ID	//
TotalAmount	n12	Order amount	//
AltTotalAmount	n12		
Currency	n3	Currency	//
AltCurrency	n3		
PurchaseTime	N12	Time of the order (YYMMDDhhmmss)	//
OrderID	ans20	Order ID	
XID	ans28	Transaction ID (Order ID supplemented by 20 symbols)	//
SD	an 99	Session data	//
ApprovalCode	An6	Host authorization code	
Rrn	N12	Retrieval Reference Number	Unique transaction number in the authorization system and settlement of the servicing bank.
ProxyPan	N1319	4 last digits of the card number	PAN value (4 last digits) with zeros at the beginning in order to indicate the PAN length.
TranCode	N3	Transaction completion code	See table. 6
Signature	An40	MAC-code value for the selected interaction scheme gateway-shop	Parameter length depends on the selected scheme of the MAC- code calculation
Delay	N1	Payment ID Preauthorization	
UPCToken	An32	Payment card digital analogue	Card/card expiry date/Merchant_id
UPCTokenExp		Token expiry dare, format (MMYYYY)	

Processing results are sent using HTTP/HTTPS POST method from gateway to the shop page

```
Notify request message:
                PurchaseTime = '090929152500'
                ProxyPan = '499999******0011'
                Currency = '980'
                ApprovalCode = '111111'
                MerchantID = '1752493'
                OrderID = '1111111111111111111111111
                Signature = test'
                Rrn = '222222222'
                XID = '333333-4444444'
                Email = ec@upc.ua'
                SD = '24ee6084a5343e3d'
UPCToken = '254484kC162EEC13E5B012736288683AC'
               TranCode = '000'
               TerminalID = 'E7880293'
               TotalAmount = '500'
```

The merchant can use the received token for subsequent transaction completion.

Request for transaction shall be created in JSON Web Signature format (Standard JWS (rfc7515. See <u>https://tools.ietf.org/html/rfc7515#page-10</u>)). All data shall be transferred in BASE64URL coding. json object creation is described in section «Examples»

# 8. Examples json object

header => {"alg":"RS256"} Convert in Base64URL header eyJhbGciOiJSUzI1NiJ9

Data to create payload {MerchantID:"77777701001",TerminalID:"E0177771",OrderID:"orderToken1",UPCToken:"1068955433FEBE8 B2F237B94A0B10ADC",TotalAmount:100,Currency:980,PurchaseTime:"180919174126",PurchaseDesc:"Test token"} Convert in Base64URL payload e011cmNoYW50SUQ6Ijc3Nzc3NzAxMDAxIixUZXJtaW5hbElEOiJFMDE3Nzc3MSIsT3JkZXJJRDoib3JkZXJU b2tlbiFiLEVO01Rva2Vu0iJxMDY40TU1NDMzRkVCRThCMkYvMzdC0TRBMEIxMEFE0vJsVG90YWxBb

b2tlbjEiLFVQQ1Rva2VuOiIxMDY4OTU1NDMzRkVCRThCMkYyMzdCOTRBMEIxMEFEQyIsVG90YWxBbW91bnQ6MTAwLEN1cnJlbmN5Ojk4MCxQdXJjaGFzZVRpbWU6IjE4MDkxOTE3NDEyNiIsUHVyY2hhc2VEZXNjOiJUZXN0IHRva2VuIn0=

Create signature based on the received data.

prepare signature= datafile1 ="header"."payload"

 $\label{eq:sphere:sphe$ 

Using example: openssl

openssl dgst -sha256 -sign %1 datafile1 > signature.bin

and convert to

openssl base64 -e -in signature. -out signature

signature= EXDEhK9kMK0lwTEWH4mm1oJvKm5vVFyXnyDnqEDHDc3mYyXEhLv3Ih6\_fdmN-

apUPxgV5GEpV0YQWTuSyGF3o32dF0n-

A4LrZ93z8Dw7gj9ULLd5ffRE42x0tFL6jNNEnVUbj8WB1UeR6mRN4l4aTRaNU123hq6UIqB\_jsTxWJU Create json request to <u>https://ecg.test.upc.ua/go/payByToken</u>

{ header:"eyJhbGciOiJSUzI1NiJ9",

payload:"e011cmNoYW50SUQ6IjE3NTI3MzkiLFRlcm1pbmFsSUQ6IkU3ODgwNTM5IixPcmRlcklEOiJ0b2tlbiI sVVBDVG9rZW46IjI1NDQ4NEMxNjJFRUMxM0U1QjAxMjczNjI4ODY4M0FDIixUb3RhbEFtb3VudDo1MD AsQ3VycmVuY3k6OTgwLFB1cmNoYXNIVGltZToiMTgwOTE5MTc0MTI2IixQdXJjaGFzZURlc2M6IIRlc3Q gdG9rZW4ifQ==",

signature:"EXDEhK9kMK0lwTEWH4mm1oJvKm5vVFyXnyDnqEDHDc3mYyXEhLv3lh6\_fdmN-apUPxgV5GEpV0YQWTuSyGF3o32dF0n-

A4LrZ93z8Dw7gj9ULLd5ffRE42x0tFL6jNNEnVUbj8WB1UeR6mRN4l4aTRaNU123hq6UIqB\_jsTxWJU"} Receive json response

{{{ "header": "eyJhbGciOiJSUzUxMiJ9", "payload":

"eyJNZXJjaGFudElEIjoiMTc1MjczOSIsIlRlcm1pbmFsSUQiOiJFNzg4MDUzOSIsIkFwcHJvdmFsQ29kZSI6Ijc1 ODUwOCIsIlJybiI6IjgyNzUxMjM3NTEzMiIsIkhvc3RDb2RlIjoiMDAwIiwiVHJhbkNvZGUiOiIwMDAiLCJDb 21tZW50IjoiQXBwcm92ZWQifQ", "signature":

"iJucvSFqxVx6mCSSNfd3BqHBgjWEuWxxAbtdUKebj4LzNeJl\_tAQG7Yqu-

tpL8c\_Sm7DKkYu1Ehmi0NOgn4VP8\_KM34d5E7wgpWYhIjEBl\_By4Bcyex2MuMRzxukNDnWqYpFZXljbOb m9gezS70rSoCcx6LHvdInW5LfdZY3IVo" }}

, that is decoded to

{"MerchantID":"1752739","TerminalID":"E7880539","ApprovalCode":"758508","Rrn":"827512375132","HostC ode":"000","TranCode":"000","Comment":"Approved"}

TRAN_CODE_ID	DESCRIPTION			
0	Approved			
101	Invalid card parameters			
105	Not approved by emitent			
108	Lost/stolen card			
111	Non existent card			
116	Insufficient funds			
130	Limit is exceeded			
290	Issuer is not accessible			
291	Technical/Communication problem			
401	Invalid format			
402	Invalid Acquirer/Merchant data			
403	Component communication failure			
404	Authentication error			
405	Signature is invalid			
406	Quota of transactions exceeded			
407	Merchant is not active			
408	Transaction was not found			
409	Too many transactions were found			
410	The order was paid (possible replay)			
411	The order request time is out-of-date			
412	Replay order condition			
413	Unknown card type			
414	CVC required			
420	The total amount of successful transactions per day is limited			
421	Tran amount limit (non 3-D Secure full authenticated)			
430	Transaction is prohibited by Gateway			
431	Attempted 3D-Secure is not accepted			
432	Card is in stop list			
433	The number of transactions has exceeded the limit			
434	The merchant does not accept cards from the country			
435	CLient IP address is on stop list			
436	The sum of amount transactions has exceeded the limit			
437	The limit of card number inputs has been exceeded			
438	Unacceptable currency code			
439	The time limit from request to authorization has been exceeded			
440	The authorization time limit has been exceeded			
441	MPI interaction problem			
442	ACS communication problem			
450	Recurrent payments are prohibited			
451	MPI service not enabled			
452	Card-to-Card Payment service not enabled			
460	Token service not enabled			

501	Canceled by user
502	The web session is expired
503	Transaction was canceled by merchant
504	Transaction was canceled by gateway with reversal
505	Invalid sequense of operations
506	Preauthorized transaction is expired
507	Preauthorized transaction already processed with payment
508	Invalid amount to pay a preauthorized transaction
509	Not able to trace back to original transaction
510	Refund is expired
511	Transaction was canceled by settlement action
512	Repeated reversal or refund
601	Not completed
602	Waiting confirmation of instalment
902	Cannot process transaction
909	Cannot process transaction
999	transaction in progress.