

**POLICY**  
**on the use of cookies on the website UPC.UA**

The Private Joint Stock Company “Ukrainian Processing Centre” (hereinafter referred to as UPC) hereby informs about the use of cookies and similar technologies on the website www.upc.ua and its subdomains (hereinafter referred to as the Site) and provides information on the purposes of their use and the ability of Users to change the settings of web browsers and mobile devices if they do not agree with the use of cookies and similar technologies.

**What are cookies and what similar technologies are used on the Website**

A cookie is a small piece of data containing a unique identifier that is sent by a website server to your computer’s browser and stored on your computer’s hard drive. Each website or third-party service provider used by the website may send its own cookies to your browser if your browser allows it; however, in order to protect personal data, the web browser allows the website or third-party service provider to access only those cookies that have been sent previously. Cookies files contain anonymous information such as a unique identifier, name of the website, and some numerical and statistical data. This allows the website to remember your preferences or store information about products added to your shopping cart. Cookies can be session ones, which are stored for the duration of your session using a particular service, or they can be deleted immediately when you close the browser. Cookies can also be persistent and stored in the browser’s memory for a long time.

**Cookies and personal data**

Actually, cookies cannot tell us your email address or other personal information unless you provide it yourself, for example, by registering on our Site. As soon as you give your consent to provide your personal data, this information will be immediately added to the cookie data. Cookies are something like an identification card. They are unique to your computer and can only be read by the server that provided them.

**The purpose of using cookies on the Site:**

- ensuring the appropriate level of security for Users (security purposes);
- website management, for this purpose cookies are used to save session identification data. For example, when the Site operates on more than one web server, the Site uses cookies to ensure that information is exchanged between the User’s browser and a specific web server (performance purposes, including Site and traffic management and load balancing);
- collecting and using anonymous information that will allow UPC to better understand how Users use the Website and how to improve the structure and functionality of the Website (analytical purposes);
- saving within the session data about the User’s actions that are used on other pages of the Site. For example, saving data about the package of services selected for ordering or the identifier of the partner through whose link the User came to the Site;
- delivery and display of advertising messages to the Users of the Website through its interaction with third parties (marketing purposes).

**Cookies used on the Site**

Name of cookies	Domain (party)	description	Термін зберігання / Storage term

XSRF-TOKEN	upc.ua	A token received on the Website that enables the User to send feedback forms and does not allow cross-site scripting (protection against CSRF attacks)	session cookie file
upc_session	upc.ua	Service cookie to identify the session instance	120 min

### Information collection and analysis

We collect information automatically using Google Analytics Google Analytics - a free tool from Google LLC that allows website owners to study the behavior of users on their websites and web traffic indicators. By analyzing information about the Users of the Website, Google Analytics provides UPC with non-personalized (statistical) information that helps to formulate and optimize UPC's business strategy and improve the Website. The Google Analytics service operates with IP addresses and cookie information, which allows UPC to find out how many Users visit the Site, how many of them view certain pages, which browsers are used (which allows us to improve the compatibility of the Site for more Users), and, in some cases, statistics on the location of Users (country, city, region).

The data from Google Analytics service allows us to analyze the audience of the Site, improve the content, improve the operation of our Site and offer you products and services.

### Blocking and deleting personal information

Most Internet browsers allow the use of cookies by default. You can or restricting their use by adjusting your browser accordingly.

You can refuse the use of cookies by setting individual settings on your web browser and then deleting cookies from your web browser.

Your web browser settings are available at the following links:

- **Microsoft Eedge** [Manage cookies in Microsoft Edge](#)
- **Chrome:** <http://support.google.com/chrome/bin/answer.py?hl=en-GB&answer=95647>
- **Firefox:** <http://support.mozilla.org/en-US/kb/Enabling%20and%20disabling%20cookies>
- **Opera:** <http://www.opera.com/browser/tutorials/security/privacy/>

**Please note!** Using individual browser settings may result in limited access to some sections of the site or incomplete functioning of the site. You can change the settings for using cookies on your mobile device in the settings of your device.

### Updating this Policy

UPC reserves the right to update this Policy in case of changes in its own technologies used on the Site, the terms of processing of UPC data, as well as in case of changes in the list of third parties (partners) whose technologies are used on the Site. This Policy is posted in open (public) access on the Website and is available for review by all Users.

### Final provisions

To ask a question about the cookie policy, you can write to the following email address: [contact@upc.ua](mailto:contact@upc.ua)